

# LILLIAN DAISY CLEANING CO.

# POLICY & PRICING TRANSPARENCY

At Lillian Daisy Cleaning Co., we believe in clear communication, honest pricing, and mutual respect. Below, you'll find all the important details about how we operate so you can book with total peace of mind.

### **Pricing Overview**

We offer flat-rate pricing for simplicity, based on home size and service type. Pricing start at:

- Standard Cleaning: From \$100 (up to 2 beds, 1 bath)
- Deep Cleaning: From \$150
- Move In/Out Cleaning: From \$200
- Add-Ons & Custom Upgrades: See Add-On Services Menu

#### **Scheduling & Cancellations**

- Reschedules must be made at least 48 hours in advance.
- Cancellations within 24 hours may incur a \$40 cancellation fee.
- Late arrivals by clients may shorten the service time to stay within schedule.

#### Pets & Safety

We are proud to be **pet-friendly!** Please let us know in advance if pets will be home. For the safety of our team and your furry family members:

• Protective and anxious pets must be secured.

# **Payments & Tipping**

- · We accept cash, Bitcoin, credit/debit card payments via our secure booking portal.
- Payments are due at the time of booking or on the day of service.
- Tips are never expected, but always appreciated.

## **Client Prep Expectations**

To help us serve you efficiently:

- Please tidy up personal belongings from surfaces and floors.
- Let us know if you'd like us to clean around valuables or skip any spaces.
- Leave fresh linens out if you'd like beds changed.

#### **Photo Confirmation (Optional)**

For Airbnb, rental, or remote clients, we offer a Photo Confirmation Add-On with before/after snapshots texted upon completion.

#### Questions?

We're happy to help! Visit our FAQ page or reach out via our Contact Form anytime.

<sup>\*</sup>Final Pricing may vary based on your home's square footage, condition, or custom requests.